

## Yusen Logistics (Deutschland) GmbH and Cycleon celebrate 15 years of successful cooperation

**08-2020.** Everything started in 100 m<sup>2</sup> and with empty printer toners. Cycleon, one of the leading companies in global returns management had chosen Yusen Logistics as its partner in 2005 to handle the returns for a customer in the printing and imaging market.

Since 2005, Yusen Logistics Deutschland GmbH and Cycleon have been successfully working hand in hand. Now, 15 years later, we are receiving and handling a beautiful mix of returned products from Cycleon's clients, being the market leaders in Fashion & Apparel, E-commerce and Marketplaces, as well as printing and imaging, and electronics returns. Since 2010, Cycleon has been handling value-added services for various well-known online stores via Yusen Logistics at the Duisburg logistics campus, which has led to a surge in annual volume. In the meantime, the partnership between Cycleon and Yusen Logistics has expanded along Cycleon's growth path across the globe, including return centers in Australia, the United States and Canada. Yusen Logistics Deutschland GmbH is hosting today's European return centers centrally from Duisburg.

"It almost feels like a marriage," says Dirk Dumnick, General Manager Contract Logistics at Yusen Logistics, describing the cooperation with Cycleon. "But a good one," Customer Service & Operations Leader Markus Pietkiewicz adds with a smile, who has been looking after this customer right from the start. "During the recent years we have grown together, faced numerous challenges, found solutions - we simply developed together". "Cycleon has been able to build and expand our returns management network and expertise whilst relying on the loyalty and flexibility of the Yusen Logistics team. Like in all relationships, it requires hard work, good communication and the motivation to challenge each other to continuously improve. Cycleon is happy to celebrate this 15 years' anniversary with Yusen Logistics and we thank the entire Yusen Team for their contributions." Arjan Kleinveld, Vice President Operations at Cycleon.

On the occasion of the 15-year partnership, Toshikazu Shiota, Managing Director, and Dr. Stefan Karenfort, Finance Director, officially congratulate the representatives of Cycleon at a joint meeting at the Düsseldorf headquarters of Yusen Logistics. "We would like to thank Mr. Arjan Kleinveld and the Cycleon team for the long lasting partnership and the confidence in us, said Mr. Shiota. "We are proud that we have been able to accompany the successful path Cycleon has taken over so many years and we are looking forward to what is still to come", Dr. Karenfort concluded.

Yusen Logistics invested into warehouse automation at their main logistics site in Duisburg. This investment was the prerequisite to cope with the unexpected surge of volumes during the Corona pandemic. Besides, the range of value-added services could be extended as well.

 *Toshikazu Shiota, Managing Director, Yusen Logistics Germany and Arjan Kleinveld, Vice President Operations, Cycleon.*

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### **About Cycleon/RLG**

Cycleon (part of the Reverse Logistics Group, RLG) are experts in product returns management. An industry-leading, full-service partner for brands and retailers looking to optimize their reverse logistics.

With a global network coverage, Cycleon manages retail, service and ecommerce returns from consumers and businesses, combining IT and logistics while taking full responsibility of the returns journey. Returns are smartly managed end-to-end; from returns initiation to final redeployment.

Cycleon's main office is in Utrecht, The Netherlands, with offices also in the UK, Germany and the USA.

### **For more information:**

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### **About Yusen Logistics**

A division of Yusen Logistics Co. Ltd, Yusen Logistics (Europe) BV is headquartered in Amsterdam, The Netherlands. Yusen Logistics (Europe) BV employs 5,500 people and is active in 17 countries across Europe, operation from 82 facilities with over 650,000 sq. metres of warehousing space. Activities focus on automotive, aerospace, retail, healthcare, technology and food logistics.

Yusen Logistics Co. Ltd. was established in 1955 and currently has over 24,000 employees worldwide at more than 550 locations in 45 countries, plus 2.6 million sq. metres of warehousing space. The company is a diversified global market leader in logistics. Services range from supply chain management and consulting, through to contract logistics, hazardous materials logistics and reverse logistics. In addition, Yusen Logistics provides road and rail transport, air and ocean freight forwarding, intermodal and multi-modal transport, plus customs brokerage – nationally and internationally.

Yusen Logistics Co. Ltd is a member of the Japan-based Nippon Yusen Kabushiki Kaisha group, also known as NYK – one of the oldest and largest shipping companies in the world (established in 1885). NYK is quoted on the Tokyo Stock Exchange, has a total of 37,000 employees and generates annual revenues of approximately US\$ 20 billion.

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